Reference	Authority
17006968	Taunton Deane Borough Council
18000464	Taunton Deane Borough Council
18001846	Taunton Deane Borough Council
17011731	Taunton Deane Borough Council
18003034	Taunton Deane Borough Council
17016166	Taunton Deane Borough Council
17017664	Taunton Deane Borough Council
18008329	Taunton Deane Borough Council
18006484	Taunton Deane Borough Council
18008995	Taunton Deane Borough Council
18010598	Taunton Deane Borough Council
18013872	Taunton Deane Borough Council
18012690	Taunton Deane Borough Council
18014834	Taunton Deane Borough Council
18016577	Taunton Deane Borough Council
18014057	Taunton Deane Borough Council
18018559	Taunton Deane Borough Council

Category	Decided
Planning & Development	24 Apr 2018
Housing	08 May 2018
Planning & Development	08 May 2018
Planning & Development	21 May 2018
Housing	29 May 2018
Planning & Development	30 May 2018
Environmental Services & Public Protection & Regulation	27 Jun 2018
Highways & Transport	28 Aug 2018
Planning & Development	07 Sep 2018
Planning & Development	10 Sep 2018
Planning & Development	15 Nov 2018
Planning & Development	07 Dec 2018
Planning & Development	31 Dec 2018
Highways & Transport	07 Jan 2019
Environmental Services & Public Protection & Regulation	31 Jan 2019
Planning & Development	01 Feb 2019
Planning & Development	06 Mar 2019

Decision
mal no inj
At request of complainant
Premature Decision - advice given
mal & inj
Signpost - go to complaint handling
mal & inj
no mal
Premature Decision - advice given
Not warranted by alleged mal/service failure
Premature Decision - advice given
No worthwhile outcome achievable by
investigation
Premature Decision - advice given
26(6)(a) tribunal SENDIST
Premature Decision - advice given
Premature Decision - advice given
26(6)(b) appeal to Minister
Premature Decision - advice given

Decision Reason
Upheld
Not Upheld
Referred back for local resolution
Upheld
Advice given
Upheld
Not Upheld
Referred back for local resolution
Closed after initial enquiries
Referred back for local resolution
Closed after initial enquiries
Referred back for local resolution
Closed after initial enquiries
Referred back for local resolution
Referred back for local resolution
Closed after initial enquiries
Referred back for local resolution

Remedy
Apology, Financial redress: Loss of service, Financial redress: Avoidable distress/time and trouble
Null
Null
Apology,Financial redress: Avoidable distress/time and trouble,Other Remedy
Null
Apology, Financial Redress: Quantifiable Loss, Training and guidance
Null

Service improvement recommendations		
Discuss the error in this case with the officer involved, and consider training on this part of the permitted development rights if necessary.		